

Anytime Fitness Orpington Membership Agreement



Personal Details		Membership No.	<input type="text"/>	Fob No.	<input type="text"/>
Surname	<input type="text"/>	Address			
Forename	<input type="text"/>	<input type="text"/>			
		Town	<input type="text"/>	<input type="text"/>	<input type="text"/>

Membership Details		Payment Details	
Transaction	<input type="text"/>	Amount to be collected monthly by Direct Debit payment starting on:	<input type="text"/>
Category	<input type="text"/>	<hr/>	
Start Date	<input type="text"/>	Key Fob	<input type="text"/>
Commitment End Date	<input type="text"/>	Pro-rata fee for first month	<input type="text"/>
Source	<input type="text"/>	Total paid	<input type="text"/>
Salesperson	<input type="text"/>		

Important - Please Read the Full Terms & Conditions Before Signing This Application Declaration

Please find below a summary of your membership terms & conditions

- 1. The Agreement:** I agree to comply with the full Terms & Conditions of membership as set out in this agreement & the current edition of the Club Rules. I can only use the Club facilities if my membership is current & fully paid up.
- 2. Membership Commitment:** My initial membership Commitment Period runs from & ends on (Subject to extension if placed on freeze/suspension) equivalent to 0 full paying months and I agree to pay the full amount due for this Commitment Period.
- 3. Termination:** I may terminate my agreement with a full refund within a cooling off period of 14 days from the start date given above provided I have not used the club facilities. After my Commitment Period, I must give 1 full calendar months' notice if I wish to cancel my membership. Cancelling my direct debit instruction with my bank does not constitute service of notice. Notice must be given via www.anytimefitness.co.uk/cancellation-request. See section 9 of the full terms & conditions for more information.
- 4. Membership Suspension:** If I am unable to use the Club facilities due to illness or injury, I can request my membership is suspended for a continuous period of between 1 & 3 months in accordance with section 8 of the full terms & conditions.
- 5. Key Fob:** This is issued for my exclusive use to enable me to access the club. Fobs are non-transferable & misuse is a serious breach of my Terms & Conditions which may result in termination of my membership.
- 6. Transfer & Reciprocal Access:** My membership may allow me to use other Anytime Fitness clubs in accordance with the rules set out in section 13 of the full terms & conditions.
- 7. Defaulting payments & charges:** If my bank fails to make a direct debit payment from my account, I will be contacted by my Club. Missed payments may incur a late fee & result in the suspension of my membership & deactivation of my key fob as per section 6 of the full terms & conditions. The Club reserves the right to refer unpaid arrears to a debt collection agency.
- 8. Other terms & conditions also apply:** If you purchase other products from us such as [Add On PRODUCTS], additional terms and conditions will apply, you can find any applicable terms and conditions on the relevant product page, and these will form part of your contract with us.
- 9. Privacy Notice:** By signing this declaration I agree & accept that the Club & Anytime Clubs UK Ltd may gather, process, store &/or use the personal data I disclose for the purpose of providing me with the services defined in my membership agreement. As the person who controls the data collected in this form, Anytime Clubs UK Ltd may use the information in accordance with the privacy policy which I may find at www.anytimefitness.co.uk/legal. Anytime Clubs UK Ltd is satisfied that arrangements are in place to ensure an adequate level of protection for my rights & freedoms in relation to the processing of my data.

DECLARATION: We ask that you make your own decisions about the type and extent of exercise programme you wish to follow.

Upon joining the Club and during your time as a member we ask you declare that:

- a) I accept that I must take the time to familiarise myself with the instructions displayed in the Club and on the fitness equipment regarding the safe use of the Club's fitness equipment and classes. If I decide that I require any assistance in the use of the fitness equipment or classes, I will ensure that I make an appointment with a qualified trainer who will assist me to use the Club's fitness equipment and classes safely and effectively.
- b) I have considered my own personal fitness requirements and will exercise within my own abilities taking account of any disabilities which I may have.
- c) I accept that the club is not staffed during all Club opening hours and that is my personal responsibility to stop exercising if I feel ill or require assistance or when participating in virtual classes.
- d) I will decide if I have a medical condition that requires advice from my own medical advisor before embarking on an exercise programme or class provided by the club.

<input type="text"/>	<input type="text"/>	<input type="text"/>
Member Signature	Date	Signed for on and behalf of the club

16 - 17-Year-Old Members - You may only join an "Approved Club" as long as you agree to follow the special conditions for 16-17-year-olds provided by the club. Signing this agreement acknowledges that you have read and understood these conditions. Your parent or guardian is also required to accept personal responsibility for your compliance with the terms and conditions of this agreement, including the payment of all fees, by co-signing in the space provided below:

<input type="text"/>	<input type="text"/>	<input type="text"/>
Parent/Guardian Signature	Date	Name and ID

Anytime Fitness Orpington - Membership Terms & Conditions

1. Definitions:

1.1 Anytime Fitness or We or Us: AR Fitness Ltd trading as Anytime Fitness Orpington.
1.2 Member or You: A member of Anytime Fitness Orpington
1.3 The Club; The Home Club: the member's fitness club operated by Anytime Fitness at Anytime Fitness Orpington

2. Status of Club (if applicable):

This Club is operated under the terms of a franchise agreement granted by Anytime Clubs UK Limited (the "Master Franchisee") which owns the master franchise rights to the Anytime Fitness franchise system in the UK. In the event the franchise agreement is terminated you agree that all your personal data which has been gathered by Anytime Fitness acting as franchisee during the term of the franchise agreement may be transferred back to the Master Franchisee until such time as the Club is transferred to a new franchisee at which time the data will transfer to the new franchisee.

3. Membership:

3.1 By signing this Membership Agreement, you agree to comply with these Terms and Conditions of Membership and the then current edition of the Club Rules as may be amended by Anytime Fitness from time to time at its discretion throughout your period of membership.

3.2 You will only be permitted to use the Club facilities & services provided your membership is current and fully paid up or you have made payment arrangements acceptable to Anytime Fitness.

3.3 By signing this Agreement you agree that Anytime Fitness LLC and Anytime Clubs UK Ltd are the persons who control the data collected in this form, may use the information set out in this form in accordance with the privacy policy which you may find on our website: www.anytimefitness.co.uk/privacy/. The data collected from you may be transferred out of the European Economic Area (EEA) to be processed on behalf and under the instruction of Anytime Fitness LLC by a third-party data processor based in the USA. Anytime Clubs UK Ltd is satisfied that arrangements are in place to ensure an adequate level of protection for your rights and freedoms as data subject in relation to the processing of your data.

4. Duration:

4.1 When you join the Club, you are agreeing to remain a member for a minimum fixed commitment period commencing on the start date and ending on the fee commitment end date set out on the membership agreement (subject to extension if placed on freeze/suspension) (the "Commitment Period"). If you choose to pay your membership fees monthly your Club membership will continue automatically after the Commitment Period end date at the fee rate applicable to your membership type at that date, and your membership may be terminated by giving 1 month's calendar notice expiring at the end of your next calendar month. For example, if you provided a notice of termination on the 19th of November your termination will be effective from the 1st of January, and you will still be charged your monthly fee in the month of December. If you choose to join the Club by paying your Commitment Period membership fee in advance, your Club membership will terminate automatically on expiry of the Commitment Period.

4.2 If you join the Club prior to the opening of the Club, your Commitment Period will commence upon the official opening date of the Club.

5. Membership Fees:

Anytime Fitness will set the level of membership fees and will review such fees periodically. Anytime Fitness reserves the right to change the level of fees from time to time but, guarantees that the level of your membership fees will not increase during your Commitment Period. We will give you at least 30 days written notice of any changes to the levels of membership fees.

6. Default and Late Payment:

6.1 If your bank fails to make a due direct debit payment from your account, we will write to advise you of this. We may apply to your bank for payment by direct debit twice within one calendar month and we reserve the right to refer any missed due payments to a debt collection agency. We may charge a fee of no more than £15 for each failed direct debit payment and of no more than £5 for letters sent to you in respect of unpaid amounts.

6.2 Should any membership fees not be paid within 30 days of the due date, the full membership fee for the remainder of the Commitment Period will automatically become due and payable. During any period in which your membership fees are not paid, Anytime Fitness may request your full outstanding arrears by direct debit, suspend your membership and deactivate your key access fob so that you cannot access the Club.

6.3 Any unpaid and overdue membership fees referred to a debt collection agency will be subject to a surcharge of no more than £30 to cover the collection costs incurred. This surcharge together with all other charges and legal fees incurred in the collection of the overdue membership fees will be your responsibility and will be legally recoverable from you.

6.4 We may appoint a payment processing agent to receive and collect your monthly or annual direct debit instalments and in respect of payments made by direct/credit card. There will be no extra cost to you for these processing services supplied by such agent.

7. Active Referral Scheme:

7.1 Anytime Fitness may operate a referral scheme from time to time whereby you will receive a financial benefit for introducing new members to the Club. If the member you introduce joins on a direct debit membership, you will receive the benefit monthly (in arrears and after the first direct debit payment has been made by the referred member) against your account or your monthly direct debit fee, with the following conditions:

7.1.2 You will only receive this benefit if the referred member is not on freeze or suspended.

7.1.3 The amount you benefit is fixed at the time of the referred member joining the Club. This will only change if the member you refer changes their type of membership, in which case the benefit you receive may be increased or reduced accordingly.

7.1.4 Anytime Fitness reserves the right to set a limit as to the number of members you can refer.

7.1.5 If a member refers a member to their club, they will only receive the financial benefit at their home Anytime Fitness Club and not any other.

7.2 If the member you refer joins on an annual membership, you will receive the benefit due against your account or your monthly direct debit fee as one lump sum upon the referred member joining the Club and paying the annual membership fee.

8. Suspension of Membership:

If you are unable to make use of the Club facilities by reason of illness or injury, you may suspend your membership for one continuous period of at least 1 month and a maximum of 3 months. To suspend your membership, we shall have the right to request a doctor's certificate to confirm your illness or injury. A reduced monthly fee will be charged during the period of suspension of membership. Any suspension during the Commitment Period will extend the length of the Commitment Period by the length of the period of suspension. Notice to terminate membership cannot run concurrently with a suspension period.

9. Cancellation:

9.1 You may request termination of your membership by entering the following URL into your web browser and following the instructions provided:

www.anytimefitness.co.uk/cancellation-request

9.2 Notice: Once your commitment period has expired you may terminate your membership with 1 full months' calendar notice. You may only cancel within your commitment period under the circumstances listed in clauses 9.3-9.7 and by giving Anytime Fitness at least 1 calendar months' notice via the link above. The notice shall expire either on the Commitment Period end date or at the end of the following calendar month following your request. If you provide the one calendar months' notice one month before the end of your commitment period, your membership will be terminated at the end of your commitment period. Cancelling your direct debit instruction for the payment of fees is not sufficient and does not constitute service of written notice. In addition, text messages are not an accepted means to cancel a membership.

9.3 Cooling Off period: a 14 day Cooling Off period is calculated as follows: your membership start date is counted as Day 1 of the Cooling Off period. You may terminate your membership within the first 14 days of this agreement by giving notice to the Manager of the club via the link above. If you cancel your direct debit instruction for the payment of fees this does not constitute service of notice. If you terminate this agreement during the Cooling Off period you will be entitled to a refund of the initial payment including any joining fee, less a deduction for any use of the facilities. (3 or more visits in a 7-day period will be treated as a full week's use). We will also refund the fob fee in full if the fob is returned in an 'as new' condition with all labels and tags present and clearly readable. Please note that only partial or no refund will be made for fobs that are returned in 'used' or 'unusable conditions' respectively or not returned at all.

9.4 Medical: you may terminate this agreement by giving Anytime Fitness at least 1 calendar months' notice via the link above if you are unable to use the Club through serious illness or injury likely to preclude you from using the Club for a period of at least 6 calendar months. We reserve the right to require reasonable evidence of your illness or injury - e.g., a doctor's certificate. If you terminate your agreement after the Cooling Off period, you will be entitled to the following: If paid in full membership - refund on pro-rata basis less joining fee and key fob fee; If payment is by direct debit - you will need to pay the fee for one month's membership in advance only and the joining fee and key fob fee are retained by the club.

9.5 Pre-Sale: in the event that this agreement was made during a specific Pre-Sale period, and you became a founder member you may terminate this agreement by giving Anytime Fitness at least 1 calendar month's written notice (via letter or email) to your Anytime Fitness club manager up to 14 days of the official opening date of the Club. If you terminate this agreement during the Pre-Sale period, you will be entitled to the full refund of the initial payment made (including the fob fee upon returning the fob and the joining fee).

Member Signature

9.6 Relocation: You may request to cancel your membership if you move outside of a 15-mile radius of the location of the Club within the Commitment Period and you decide that it is not practical for you to attend the Club and an alternative Anytime Fitness club is not located within a 15-mile radius of your new address. Proof of your new address must be provided with your cancellation request. Documents which are acceptable as proof of your new address include: utility bills (gas, water, electric), council tax bill, formal tenancy agreement, house purchase agreement, all of which must be current (dated within the last 2 months) to be provided at the same time as the written notice of termination. If you terminate your agreement after the Cooling Off period, you will be entitled to the following: If paid in full membership - refund on pro-rata basis less joining fee and key fob fee; If payment is by direct debit - you will need to pay the fee for one month's membership in advance only and the joining fee and key fob fee are retained by the club. The 15-mile radius rule may be amended for clubs located in major cities (for example: London, Edinburgh), but the club will need approval from the Anytime Fitness Corporate Support Office to amend this clause.

9.7 Redundancy: You may submit a cancellation request in the event you are made redundant from your main employment. Your request must include the provision of a redundancy letter if approved, your membership will terminate 1 full calendar month after acceptance of cancellation. If you terminate your agreement after the Cooling Off period, you will be entitled to the following: If paid in full membership - refund on pro-rata basis less joining fee and key fob fee; If payment is by direct debit - you will need to pay the fee for one month's membership in advance only and the joining fee and key fob fee are retained by the Club.

10. Key access fobs:

10.1 A key access fob shall be issued to you upon joining the Club and will be used exclusively by you to gain entry to the Club. The fee paid for the key fob is non-refundable. Key access fobs are not transferable and if you allow your fob to be used by another person this is a serious breach of these Membership Terms and Conditions and will entitle Anytime Fitness to terminate this agreement immediately and without notice, with the full membership fee for the remainder of the Commitment Period declared due and payable.

10.2 If your key access fob is lost or stolen you must notify the Club immediately and we reserve the right to charge an administration fee for the provision of a replacement key access fob.

10.3 Members who do not have their key access fob will not be allowed into the Club during non-staffed hours, nor should they expect any other member to let them into the Club. You must use your key fob to access the club at all times. You must not allow any other member of the club or of the general public into the club either upon entering or exiting the club.

10.4 If you fail to pay your membership fees on the due dates for payment Anytime Fitness shall have the right to terminate this agreement by giving you written notice of its decision to terminate or at its discretion suspending your membership by deactivating your key access fob until all overdue membership fees have been paid.

11. Maintenance of Club facilities:

The Club may be temporarily closed for periods of up to 2 weeks each year for maintenance purposes.

We will use reasonable endeavours to give you advance notice of any closures [by publishing details on the club's website]. You agree that closures of up to 2 weeks a year (in aggregate) are reflected in the membership fees and that no refund will be provided.

11.2 We reserve the right to add an annual facility maintenance charge of up to but no greater than the equivalent of 1 month's membership fees. If a facility maintenance charge is implemented in the future, you will be given a minimum of a 60-day notice of the amount owed and due date. You hereby authorise the designated billing company to collect this amount along with your regular Club membership fees.

12. Safety Notices:

12.1 The Club is under 24-hour recorded video surveillance and all key access fob usage is logged.

You may not bring in guests at any time without prior written consent of the Club. Furthermore, if this policy is violated, at the sole discretion of the Club, you may be charged a guest fee and/or your membership suspended or terminated with the full membership fee for the remainder of the Commitment Period declared due and payable and a penalty of £125.

12.2 If the Club consents to you bringing guests, they must pay a guest fee, be the Minimum Age for the club and show photo ID with proof of age upon arrival. (This does not apply to 16-and 17-years old's).

12.3 It is your responsibility to wipe down the equipment and re-rack any weights used.

12.4 You are hereby required to use the safety features of the equipment. If you are unsure how to use a machine, you should not use it until you have obtained instructions from the staff or personal trainers.

12.5 You are responsible for familiarising yourself with the safety and security systems in your Home Club.

12.6 Engaging in abusive language, threatening or violent behaviour, abuse of equipment, use of alcoholic or illegal substances, and smoking at the Club and/or any other similar antisocial or dangerous behaviours may at the sole discretion of the club result in suspension or termination of your membership with the full membership fee for the remainder of the Commitment Period declared due and payable.

12.7 No photography (including the taking of images through a mobile phone or camcorder) is allowed in any area of the Club.

12.8 Members must read all Health and Safety notices displayed in the Club and always comply with their recommendations. You must observe all instructions regarding the safe and proper use of each item of fitness equipment in the Club, recognising that at times the Club will be unsupervised and that at such times you should not use any item of fitness equipment with which you are not familiar or in respect of which you have not previously received induction training from a qualified member of staff at the Club.

12.9 For safety and security reasons, you may not be a member of most Anytime Fitness clubs unless you are at least 18 years old.

12.10 To prevent the interference with certain technology in the Club (CCTV, security systems) you may be required to refrain from using certain technology and from downloading certain apps as this may potentially affect the safety and security of the club.

12.11 We will take a photo of you upon joining the Club. This is done for safety and security purposes and in order to monitor tailgating. The photo will be stored on the Club's database.

12.12 For safety reasons the Club may be required by law to implement additional rules and restrictions such as social distancing measures, which may restrict the number of members able to use the Club at any one time or reduce the opening hours. In the event this is required the club will communicate with you to advise of commencement of these safety measures and if there are any additional systems that have been implemented to support adhering to the safety measure. Any such changes required by law (and therefore beyond our reasonable control) will not constitute a reduction in the services provided by the Club.

13. Transfer and Reciprocal Access:

13.1 Memberships with a commitment period of 6 months or greater include the facility to use other Anytime Fitness clubs. If over a period of 60 days, we find that you primarily use a particular Anytime Fitness Club instead of your Home Club, we may transfer your membership to that other club upon written notice to you. In such circumstances you will then be required to pay membership fees to the other club which may be more than the membership fees payable under this agreement.

13.2 You understand and agree that no reciprocal access (usage of another Anytime Fitness facility) is provided for the first 30 days of any Membership, provided no changes to these terms or the Club rules having a material adverse effect on your use of the Club are made by the new owner. Any such disposal will not affect your contractual or statutory rights.

13.3 If you refuse to transfer to another club, we reserve the right to remove reciprocity access. For 16-and 17-years old's reciprocity applies only to the approved clubs.

14. Sale of Club:

In the event of the sale or disposal of the Club to another company or to any other person we may transfer your membership to the new owner. In such circumstances you will continue as a member of the Club and continue to pay your membership fees provided no changes to these terms or the Club rules having a material adverse effect on your use of the Club are made by the new owner. Any such disposal will not affect your contractual or statutory rights.

15. Notices:

Notices from you to the Club or Anytime Fitness must be in writing and addressed to the Club Manager at your Home Club. You can send your notice by email. If you have not received a response from Club within 7 days of your email, please contact the Club to confirm that the email has been received. Anytime Fitness reserves the right to require evidence of posting or delivery where it has no record of receipt, or the date of any notice appears inconsistent with the date of receipt. In these cases, the notice will be deemed not given unless such evidence is produced. Any notice handed to personnel at the Club must be receipted. Notices from Anytime Fitness to you will be posted to you at your address in the Club's database.

16. Complimentary Memberships:

16.1 In the event of any conflict with any other term in these Membership Terms and Conditions this clause 17 shall prevail.

16.1 A complimentary membership has a £0 rate value and are honoured at the discretion of the Home Club, regardless of the initial contractual membership duration stated on the Membership Agreement.

16.3 In the event that you have a complimentary membership (a membership that is not financially paid for) that has been allocated to you by the Home Club the Membership Terms and Conditions shall be varied as follows:

the membership has a £0 rate value.

the membership has no initial membership Commitment Period or fixed duration.

complimentary memberships are non-transferable and use of other Anytime Fitness clubs must be pre-authorised by the away club before use. If you are planning to use an away club more than your Home Club, then you are required to transfer over to the away club and pay the membership fees charged at that club. The complimentary status will not be honoured at an away club. If you refuse to transfer, then either the reciprocal access will be removed to use against all clubs, or the complimentary membership may be terminated with immediate effect.

the Club makes no representation as to the services that may be available and/or as to the quality of those services and you accept that any services provided are on an 'as is' basis; and the Club reserves the right to terminate memberships with immediate effect and without reason and will communicate to you in writing. Your fob must be returned on the termination of your membership.

Member Signature

Anytime Fitness Orpington - Privacy Notice



AR Fitness Ltd (Incorporated in England and Wales with company no.08637386) For Anytime Fitness Orpington carries on the business of an Anytime Fitness club business in Orpington, BR6 0NN as a franchisee appointed by Anytime Clubs UK Limited (incorporated in England and Wales with company no. 7030617) (Anytime UK). Anytime Clubs UK Limited is the master franchisee of Anytime Fitness clubs in the United Kingdom and Ireland. The master franchisor of Anytime Fitness clubs worldwide is Anytime Fitness, LLC, (AFC) a company incorporated in the State of Minnesota, USA. The processing of the personal data that you provide to the Club is regulated under the General Data Protection Regulation (GDPR) which applies across the European Union (including in the United Kingdom). Because your personal data will be processed in accordance with systems and procedures prescribed by Anytime UK and AFC, Anytime UK and AFC are responsible as 'controllers' of your personal data for the purposes of those laws.

If you have any questions about how we handle your personal data, please contact Anytime UK using the contact details set out below:

Name: Compliance Officer (Data Protection)

Email address: gdpr@anytimefitness.co.uk

Phone: +44 (0)330 3322 361

How we use your personal information

We use your personal information:

- * to provide you with the full benefits of membership of an Anytime Fitness club including the use of other Anytime Fitness clubs
- * to allow us to pursue our legitimate interests including complying with requests from you including if you exercise any of your rights as described in this notice, enforcing our legal rights, defending claims made against us, checks for finance and general administration
- * marketing of products and services from Anytime and other suppliers

Who we share your personal information with

Your personal data is shared by the Club, Anytime UK, and AFC and is processed by ClubWise Software Limited (incorporated in England and Wales with company no.3843268) (ClubWise) which provides the software solution we use for automating certain club management systems including membership administration, customer relationship management and direct debit collections. AFC is based outside the European Economic Area (see the section below which is headed Transfer of your information out of the EEA).

Your personal data is also shared with certain of our suppliers who provide the services, such as access to clubs and collection of your membership fees, necessary for you to exercise all of your membership rights.

We will share personal information with law enforcement or other authorities if required by applicable law.

How long your personal data will be kept

- * we will hold the personal data that you have provided to us in connection with your membership application for seven years from the date on which you cease to be a member of an Anytime Fitness club
- * we may retain your personal data for longer than [seven] years if there is a legal requirement to do so

Reasons we can collect and use your personal information

We rely processing being necessary for you to enjoy the full benefits of your membership and our legitimate interests as the lawful basis on which we collect and use your personal data. For these purposes, we consider our legitimate interests to be:

- * the delivery to you of the benefits of your membership
- * the performance by each of the Club, Anytime UK and AFC of their obligations under the various agreements establishing the Anytime Fitness franchise
- * the management of the Anytime Fitness franchise system.
- * the provision to you of marketing information relating to new products and services that we or suppliers who are working with us are making available to you to enhance your enjoyment of your membership of the Club

Our need for you to provide your personal information

Without the personal information you have provided in your membership application, we are not able to offer you the benefits of membership of an Anytime Fitness club and we may experience problems with the use of the systems in our business. If, for any reason, we were required to erase that information, it is likely that we would terminate your membership of the Club.

Transfer of your information out of the EEA

We may, from time to time, transfer your personal information to countries which are located outside the European Economic Area (EEA). Examples of circumstances where we might do this are:

- * the transfer your personal data to India, where support services for software used by us are based
- * the transfer of your personal data to the USA where AFC is able to review your information for the purposes described above
- * the transfer of your personal data to countries that you visit in which you exercise your right to use an Anytime Fitness club (in these cases only basic information sufficient to verify your entitlement to use the relevant club will be able to be accessed).

Such countries are unlikely to have the same data protection laws as the United Kingdom and EEA. However, we will not transfer your data outside the EEA unless we are satisfied that the country to which your data is being transferred has appropriate safeguards for your personal data and that you will have enforceable rights in those countries. By way of example, we believe that transfer of personal data to AFC is permissible because AFC is registered under the EU-US Privacy Shield (a framework designed by the US Department of Commerce and European Commission to facilitate the transfer of personal data between the EEA and the USA)

Your rights

Under the GDPR you have a number of important rights. These include rights to:

- * require us to correct any mistakes in your information which we hold
- * require the erasure of personal information concerning you in certain situations
- * receive the personal information concerning you which you have provided to us, in a structured, commonly used, and machine-readable format and have the right to transmit those data to a third party in certain situations the management of the Anytime Fitness franchise system
- * object at any time to processing of personal information concerning you for direct marketing
- * object in certain other situations to our continued processing of your personal information

For further information on each of those rights, including the circumstances in which they apply, see the Guidance from the UK Information Commissioner's Office (ICO) on individual's rights under the General Data Protection Regulation.

If you would like to exercise any of those rights, please:

- * email, call or write to Anytime UK using the contact details are set out above
- * let us have enough information to identify you (this should comprise your name and membership number)
- * let us have proof of your identity and address (a copy of your driving license or passport and a recent utility or credit card bill)
- * let us know the information to which your request relates

How to complain

We hope that the DPO can resolve any query or concern you raise about our use of your information.

The GDPR also gives you right to lodge a complaint with a supervisory authority. The supervisory authority in the UK is the Information Commissioner who may be contacted at <https://ico.org.uk/concerns/> or telephone: 0303 123 1113.

Member Signature